

CCIDS Child Care
Information Data System

Ohio Electronic Child Care (Ohio ECC)

Provider Informational Session

Ohio Department of Job & Family Services

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Information Data System

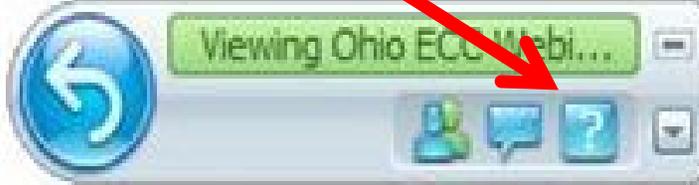
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4 easy steps to ask a question during this presentation!

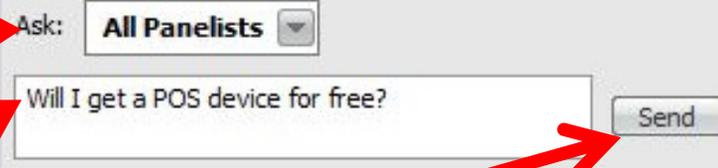
① Click on the “?”



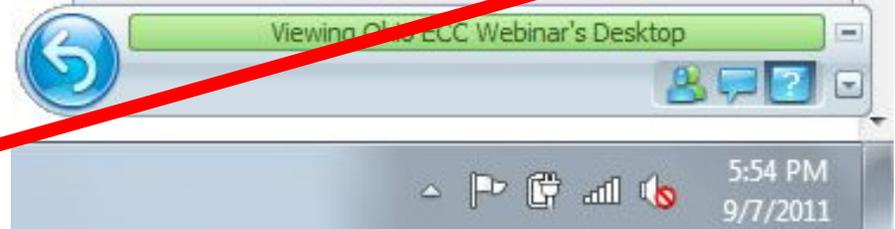
② Select “ALL PANELISTS”



③ Type your question here



④ Then Click SEND



Agenda

- Overview of Ohio ECC system
- The Role of the Caretaker
- The Role of the Provider
- Preparing for Installation
- Detailed Information access through a new Provider Website (PWeb)
- Ohio ECC Resources
- Timeline

Common Terms

- **ODJFS – Ohio Department of Job and Family Services**
 - The agency that supervises publicly funded child care including Ohio ECC
- **CDJFS – County Department of Job and Family Services**
 - The local agency that administers publicly funded child care
- **CCIDS – Child Care Information Data System**
 - Pronounced “kids” is the statewide automated system that includes the following subsystems:
 - Eligibility and Authorization (EA)
 - Centralized Payments (CP)
 - CCIDS Provider Portal
 - Ohio Electronic Child Care (Ohio ECC)

Common Terms

- **Caretaker (Cardholder) – Parent**
 - In Ohio rule, “caretaker” is the parent or person in the home who has responsibility for the child
- **POS – Point of Service Device**
 - The device that caretakers (parents) use to swipe the card
- **Back Swipe**
 - The ability for caretakers to record previous attendance transactions occurring within the current week plus the previous two weeks.
- **PWeb – Provider Website**
 - A secure internet site with detailed information about attendance and transaction information gathered by the POS. It is also the location to view authorization reports, detailed payment reports, as well as report absences

Common Terms

- **IVR – Interactive Voice Response**
 - There are two separate IVR systems for Ohio ECC
 - The Caretaker IVR is the automated feature of the Ohio ECC Caretaker Helpline. It is a toll-free telephone system reserved for caretakers. This IVR uses voice prompts which allow the caller to enter information on their touchtone keypads.
 - The Provider IVR is the automated feature of the Ohio ECC Provider Helpline. It is a toll-free telephone system reserved for providers. This IVR uses voice prompts which allow the caller to enter provider information on their touchtone keypads.
- **CSR – Customer Service Representative**
 - The person on the phone who can help answer questions when a parent or provider calls an Ohio ECC Helpline. A CSR is available to IVR callers from either the Caretaker IVR or the Provider IVR using separate IVR toll free numbers.

Ohio ECC Overview



What is Ohio ECC?

- Ohio Electronic Child Care
- Ohio ECC is an automated time and attendance system
- Ohio ECC is managed using a POS (Point of Service) device and a magnetic stripe card
- Caretakers use a swipe card to report attendance each day
- The data collected by the POS device is transmitted to the Ohio ECC system for verification of benefits and calculation of payments to the provider



Affiliated Computer Services- ACS

- Vendor selected by ODJFS through competitive bid process
- ACS provides proven training experience in several state ECC projects
- Currently has 10 states using the ECC system
 - Ohio, Oklahoma, Texas, Louisiana, Indiana, Colorado, Alabama, New Jersey, Virginia, North Carolina

What are the benefits for the provider?

- Automates the collection of attendance data
- Access to real-time attendance records and reports through the Point of Service (POS) device
- Detailed reports for authorizations, attendance, and payments from the Provider Website (PWeb)
- Providers receive weekly payments
- Reduction in errors and improper payments
- Reduction of manual invoice processing

What changes?

- Gives caretakers (parents) the responsibility for reporting child care attendance using their swipe card with their provider's POS device
- Provider have access to:
 - Real time transaction information
 - Authorization, attendance and payment reports
- Automates payment calculation and reduces paper invoicing
- Providers are paid weekly
- Weekly co-payments are assigned to caretakers
- Manual claims process for services outside back swipe period

What stays the same?

- ODJFS continues to license providers
- CDJFS continues to certify Type B providers/in home aides
- CDJFS manages overpayments and underpayments
- Caretakers contact the county for eligibility assistance
- Caretakers and providers will continue to receive notices
- Provider completes Provider Agreement via CCIDS Provider Portal
- Providers continue to report absences

Who uses Ohio ECC?

- Caretakers
 - To report their child's attendance
- Providers
 - To collect attendance data
 - To record absences
 - To view and download reports
- State & County Workers
 - To manage caretaker participation in the program
 - To assist caretakers & providers with information
 - To process manual claims and authorization level adjustments
 - To communicate with providers using broadcast messages



Ohio ECC Tools

- **Caretakers**
 - Swipe card
 - Caretaker Helpline/IVR
- **Providers**
 - POS device
 - Provider Website (PWeb)
 - Provider Helpline/IVR
- **State & County Workers**
 - Administrative Terminal (AT)
 - Broadcast Messages for provider on POS receipt
 - CCIDS Help Desk



How Ohio ECC Works

Equipment required



Ohio ECC Swipe Card



Point of Service Device

Point of Service Device - POS

- Providers with active authorizations for children receive a POS device
- Caretakers (parents) receive swipe cards
- POS device is located with child care provider
- Providers cannot swipe or back swipe for caretakers



POS

- For every 50 authorized children, providers get one POS device
 - Providers can request additional devices at their expense
 - Swipes can occur on any POS device at a provider location
- Provider Equipment agreement between ACS/provider on care of POS
- Normal wear/tear or defects
 - Provider calls Ohio ECC Provider Helpline and new device sent within 48 hours with postage paid packaging to return defective POS
- Provider can keep same POS if they relocate



CARETAKERS





What have caretakers been told?

- The primary caretaker is issued two cards
- All other caretakers on the case are issued one card
- Caretakers can choose someone as a designee to use their card
 - The designee cannot be the provider or anyone acting on the provider's behalf
- After getting the card, the caretaker must activate card and select their 4-digit PIN by calling a toll-free number
- If lost, stolen or damaged ACS replaces the card
- Penalties to providers for possession or use of card
- Penalties to families for leaving card with provider



How Caretakers (Parents) Report Attendance

- Cardholder will swipe the card through the POS device
- Cardholder will enter their secure 4-digit Personal Identification Number (PIN)
- Cardholder will select one of the options shown on the POS device:
 - Check In/Out, Previous Check In/Out
- Cardholder will enter their child's 2-digit number (01, 02, 03, etc.)
- Cardholder will press Enter key again to complete transaction





Verification Process

- The POS transaction is sent to Ohio ECC for verification:
 - ✓ Case Eligibility
 - ✓ Child Authorization
 - ✓ Authorized Provider
 - ✓ Category of Authorization (Hours remaining)
- If all the checks are confirmed, the transaction is approved
- If any check fails, the transaction is denied

Caretaker Resources

- Posters
- Early Alert Postcard
- Frequently Asked Questions
- Card Carrier
- Tip Sheet
- Additional Resources

Caretaker Postcard

Ohio ECC is Coming Soon

The Ohio Department of Job and Family Services is implementing a new Electronic Child Care system called Ohio ECC. You will be in charge of reporting your child's attendance using this swipe card with your child care provider's card reading device. Your card and instructions will be mailed to you in the coming weeks.

Watch your mailbox for your card.
Do not throw the card away!

For more information please go to
<http://jfs.ohio.gov/cdc/childcare.stm>

Ohio ECC llegará pronto

El Departamento de Trabajo y Servicios a la Familia está implementando un nuevo sistema electrónico para la guardería de niños, llamado Ohio ECC. Usted estará a cargo de registrar la asistencia de su niño a una guardería al deslizar esta tarjeta en el lector de tarjetas magnéticas de la guardería. Su tarjeta y las instrucciones para usarla le serán enviadas por correo en las próximas semanas.

Revise su buzón para recibir la tarjeta.
¡No tire la tarjeta a la basura!

Para más información favor visite la pagina web
<http://jfs.ohio.gov/cdc/childcare.stm>

Ohio Department of Job and Family Services



Ohio is excited to announce a new Electronic Child Care System Ohio ECC

Watch for your card in the mail. You will need this card to record child care attendance.

Ohio se complace en anunciar un sistema electrónico para la guardería de niños – Ohio ECC.
Recibirá su tarjeta por correo, revise el buzón. Necesitará esta tarjeta para el registro de asistencia a una guardería.



Caretaker postcard, card mailer and FAQ are provided in English and Spanish

Ohio ECC Caretaker FAQs

What is Ohio's Electronic Child Care (Ohio ECC) system?

Ohio's Electronic Child Care system, or Ohio ECC, is a method of reporting your child's attendance. You are in charge of recording your child's attendance by using a swipe card and your child care provider's card reading machine, called a point of service (POS) device.

Who is the caretaker?

The caretaker is the parent, any other adult or minor parent in the home responsible for the care of the child, as identified by your county department of job and family services (CDJFS) at the time eligibility is determined.

Do I have to use the Ohio ECC system?

Yes. The Ohio Department of Job and Family Services (ODJFS) will pay providers only for care that is recorded through the Ohio ECC system.

Can I choose any provider to care for my child?

You can choose any provider who has entered into a provider agreement with ODJFS. If your provider does not have an agreement with ODJFS, you could be responsible for payment of any care provided.

How will my provider know that I am eligible to receive child care?

Prior to starting care, you must tell your child care caseworker you have chosen a child care provider. The provider will receive copies of the approval and change notices, which include the weekly maximum number of hours for each authorization. Your weekly co-payment amount must be paid directly to your provider.

How does my swipe card work?

You record the times your children receive care by using a swipe card and your provider's card reading device. When you swipe your card, the date and time of your child's arrival or departure is recorded.

How do I correct my attendance information?

If attendance is recorded incorrectly, your provider has the ability to make a correction. Please talk directly to your provider about correcting any errors. All corrections must be made during the back swipe period.

How do I activate my swipe card?

Once you receive the card, call the Ohio ECC Caretaker Helpline at 1-888-796-4322 and follow the instructions to choose your 4-digit personal identification number (PIN).

What happens if I am not able to report my child's attendance?

You can catch up on missing days by using the "Previous Check In" and "Previous Check Out" process on the swipe card device.

Can other people drop off or pick up my child?

Yes. All caretakers listed on the case will receive a swipe card. You may also designate someone, other than a child care provider, to use your card to record attendance on your behalf. However, you are responsible for ensuring accurate reporting of your child's attendance.

Can I give my card to my provider to do this reporting for me?

No. The designee may not be a child care provider or anyone acting on the



provider's behalf. Giving your card to a child care provider can result in termination of your child care benefits.

If I have children at different providers, do I need more than one card?

No. The card will work at any provider location where your children are authorized to attend.

What if I forget my PIN, lose or damage my card?

To resolve issues with your swipe card or PIN, call the Ohio ECC Caretaker Helpline at 1-888-796-4322. This telephone number is printed on the back of your card.

What if I receive an error message on the card reading device?

If the card reading device shows your child is not eligible, call your child care caseworker at your CDJFS. You may find the telephone number at <http://jfs.ohio.gov/county>

Where can I get more information?

More information about the swipe card and card reading device is available through an online presentation at <http://jfs.ohio.gov/cdc/childcare.stm>

Caretaker Frequently Asked Questions (FAQs)

P.O. Box 81129
Austin, TX 78708 - 1129

John Cardholder
123 Any Street
Any Town, USA 12345

Here is your new Ohio ECC Swipe Card

Before using your new Ohio ECC swipe card:

- You must call 1-888-796-4322 (TTY 1-877-411-6059) to activate your card and create your Personal Identification Number (PIN).
- You will need the number on the front of your card and your date of birth.

Keep your swipe card and PIN safe:

- Memorize your PIN.
- Do not give your PIN to your child care provider.
- Do not leave your card with your child care provider.

Your responsibilities:

- You are responsible for your card. Giving your card to your provider can result in termination of child care benefits.
- You must use this card to report attendance.
- Tell your child care caseworker if you change your address or phone number.

Ohio ECC Caretaker Helpline: 1-888-796-4322

Call 24 hours a day, 7 days a week if:

- You need to activate your card.
- You forget your PIN.
- Your card is lost, stolen or damaged.



Do not throw this card away!

your child care benefits.

Ohio | Department of
Job and Family Services

Detach and keep with your card

OHIO ECC CARD CARRIER TIP SHEET

- How to Report Attendance:**
1. Swipe your card through the card reading device
 2. Enter your 4-digit PIN
 3. Select the attendance type:
 - Check In
 - Check Out
 4. Enter the 2-digit child number (ex. 01) and press Enter
 5. If you are recording the same action for more than one child, enter the next 2-digit child number and press Enter
 6. When finished press Enter again to complete

How to Report Attendance for a Previous Day:

1. Swipe your card through the card reading device
2. Enter your 4-digit PIN
3. Select the attendance type:
 - Prev Check In
 - Prev Check Out
4. Enter MM/DD (ex. 05/05 for May 5) and press Enter
5. Enter HHMM (ex. 08:00) and press Enter
6. Enter 1 for AM and 2 for PM
7. Enter the 2-digit child number (ex. 01) and press Enter
8. If you are recording the same action for more than one child, enter the next 2-digit child number and press Enter
9. When finished press Enter again to complete

For more information please go to

<http://fs.ohio.gov/occr/childcare.htm>

Assigned 2-digit child number needed to check in/check out your child is listed here:

Child's Name/Nombre del niño	Number/Numero
Child's Name 1	Child #1
Child's Name 2	Child #2
Child's Name 3	Child #3
Child's Name 4	Child #4
Child's Name 5	Child #5
Child's Name 6	Child #6
Child's Name 7	Child #7
Child's Name 8	Child #8
Child's Name 9	Child #9
Child's Name 10	Child #10
Child's Name 11	Child #11
Child's Name 12	Child #12
Child's Name 13	Child #13
Child's Name 14	Child #14
Child's Name 15	Child #15
Child's Name 16	Child #16
Child's Name 17	Child #17
Child's Name 18	Child #18
Child's Name 19	Child #19
Child's Name 20	Child #20

OH ECC Carrier 02/11

Plastic Swipe Card

Card Carrier

P.O. Box 81129
Austin, TX 78708 - 1129

John Cardholder
123 Any Street
Any Town, USA 12345



Do not throw this card away!

You must have this card to receive your child care benefits.

Here is your new Ohio ECC Swipe Card

Before using your new Ohio ECC swipe card:

- You must call 1-888-796-4322 (TTY 1-877-411-6059) to activate your card and create your Personal Identification Number (PIN).
- You will need the number on the front of your card and your date of birth.

Keep your swipe card and PIN safe:

- Memorize your PIN.
- Do not give your PIN to your child care provider.
- Do not leave your card with your child care provider.

Your responsibilities:

- You are responsible for your card. Giving your card to your provider can result in termination of child care benefits.
- You must use this card to report attendance.
- Tell your child care caseworker if you change your address or phone number.

Ohio ECC Caretaker Helpline: 1-888-796-4322

Call 24 hours a day, 7 days a week if:

- You need to activate your card.
- You forget your PIN.
- Your card is lost, stolen or damaged.

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Tip Sheet and Responsibilities



Card Carrier

Detach and keep with your card

OHIO ECC CARD CARRIER TIP SHEET

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1. Swipe your card through the card reading device
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 - Check Out
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Child's Name 9	Child #9
Child's Name 10	Child #10
Child's Name 11	Child #11
Child's Name 12	Child #12
Child's Name 13	Child #13
Child's Name 14	Child #14
Child's Name 15	Child #15
Child's Name 16	Child #16
Child's Name 17	Child #17
Child's Name 18	Child #18
Child's Name 19	Child #19
Child's Name 20	Child #20

OH ECC Carrier 02/11

Tip Sheet & Responsibilities

- Caretaker must activate card and select a 4-digit PIN using the Caretaker Helpline
- Providers are not permitted to perform the check in or check out functions, or keep cards
- Call the Caretaker Helpline if the card is lost, stolen or damaged
- Continue to report any changes in case information to their child care worker

Here is your new Ohio ECC Swipe Card

Before using your new Ohio ECC swipe card:

- You must call 1-888-796-4322 (TTY 1-877-411-6059) to activate your card and create your Personal Identification Number (PIN).
- You will need the number on the front of your card and your date of birth.

Keep your swipe card and PIN safe:

- Memorize your PIN.
- Do not give your PIN to your child care provider.
- Do not leave your card with your child care provider.

Your responsibilities:

- You are responsible for your card. Giving your card to your provider can result in termination of child care benefits.
- You must use this card to report attendance.
- Tell your child care caseworker if you change your address or phone number.

Ohio ECC Caretaker Helpline: 1-888-796-4322

Call 24 hours a day, 7 days a week if:

- You need to activate your card.
- You forget your PIN.
- Your card is lost, stolen or damaged.

P.O. Box 81129
Austin, TX 78708 - 1129

John Cardholder
123 Any Street
Any Town, USA 12345



Do not throw this card away!

You must have this card to receive
your child care benefits.

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Card Carrier

Child Numbers



OHIO ECC CARD CARRIER TIP SHEET

- #### How to Report Attendance:
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 - Check In
 - Check Out
 4. Enter the 2-digit child number (ex. 01) and press Enter
 5. If you are recording the same action for more than one child, enter the next 2-digit child number and press Enter
 6. When finished press Enter again to complete

How to Report Attendance for a Previous Day:

1. Swipe your card through the card reading device
2. Enter your 4-digit PIN
 - Prev. Check In
 - Prev. Check Out
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9. When finished press Enter again to complete

For more information please go to

www.ohio.gov/ecc

Assigned 2-digit child number needed to check in/check out your child is listed here:

Child's Name/Nombre del niño	Number/Numero
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Child's Name 20	Child #20

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Child ID Numbers

- The same card is used to report attendance for all children in the case
- Each child has a unique two-digit child ID number
- Parents must know the child ID number for their children in order to report attendance
- Child ID numbers are printed on the card mailer and on notices

Assigned 2-digit child number needed to check in/check out your child is listed here:

<i>Child's Name/Nombre del niño</i>	<i>Number/Número</i>
Bugs Bunny	01
Sally Bunny	02
Elmer Fudd	03

P.O. Box 81129
Austin, TX 78708 - 1129

John Cardholder
123 Any Street
Any Town, USA 12345



Do not throw this card away!

You must have this card to receive
your child care benefits.

Here is your new Ohio ECC Swipe Card

Before using your new Ohio ECC swipe card:

- You must call 1-888-796-4322 (TTY 1-877-411-6059) to activate your card and create your Personal Identification Number (PIN).
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Keep your swipe card and PIN safe:

- Memorize your PIN.
- Do not give your PIN to your child care provider.
- Do not leave your card with your child care provider.

Your responsibilities:

- You are responsible for your card. Giving your card to your provider can result in termination of child care benefits.
- You must use this card to report attendance.
- Tell your child care caseworker if you change your address or phone number.

Ohio ECC Caretaker Helpline: 1-888-796-4322

Call 24 hours a day, 7 days a week if:

- You need to activate your card.
- You forget your PIN.
- Your card is lost, stolen or damaged.

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Card Carrier

Tip Sheet with
instructions for
reporting attendance

OHIO ECC CARD CARRIER TIP SHEET

How to Report Attendance:

1. Swipe your card through the card reading device
2. Enter your 4-digit PIN
3. Select the attendance type:
 - Check In
 - Check Out
4. Enter the 2-digit child number (ex. 01) and press Enter
5. If you are recording the same action for more than one child, enter the next 2-digit child number and press Enter
6. When finished press Enter again to complete

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1. Swipe your card through the card reading device
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4. Enter MM/DD (ex. 08/05 for May 5) and press Enter
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For more information please go to
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Detach and keep with your card

Assigned 2-digit child number needed to
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Reporting Attendance

- Parents are given a tip sheet for reporting attendance →
- Check In and Check Out are the most common attendance transactions
- When child care is received each child must be checked in and checked out
- Each check in must be matched with a check out

OHIO ECC CARD CARRIER TIP SHEET

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6. When finished press Enter again to complete

Reporting Attendance

- If a check in or check out is missed, a previous check in or previous check out is required. If a child has not been checked out, he/she cannot be checked in again until a previous check out occurs
- This process is called a “back swipe”
- The back swipe period is the current week of service, plus the previous two weeks
- The week of service begins on Sunday and ends on Saturday
- An Unmatched Check in Report (also called Exception Report) is available from POS & on PWeb



How to Report Attendance for a Previous Day:

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2. Enter your 4-digit PIN
3. Select the attendance type:
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Back Swipe Example

- 7:30am – Child transported to program/card unavailable
- 10:00am – Child goes to school on school bus/card unavailable
- 2:00pm – Child returns to program/card unavailable
- 6:00pm – Caretaker picks up and swipe card is available

This scenario requires Caretaker to perform 4 transactions at 6pm

Transaction #1 Previous Check In for the 7:30am arrival

Transaction #2 Previous Check Out for the 10:00am departure

Transaction #3 Previous Check In for the 2:00pm arrival

Transaction #4 Current Check Out at 6:00pm completing the day

Each back swipe transaction takes approximately 15-20 seconds for a total of 1-2 minutes to record all activity for that day

5 Things Caretakers Can Do To Prepare for Ohio ECC

1. Watch the Caretaker Online Presentation
 - Available at www.jfs.ohio.gov/cdc/childcare.stm
2. Watch mail for your swipe card and card carrier from ACS
3. Read the information and tips on the card carrier
4. Review the Frequently Asked Questions document
5. Activate your card and select your 4 digit PIN

Caretaker Helpline - IVR

- Specific to caretakers: 1-888-796-4322
 - A different help line is available to providers
 - Available 24/7
- Activate card or change PIN
- Report lost, stolen or damaged card and request replacement card
- Speak to a Customer Service Representative
 - Available 7 am to 6 pm – Monday through Friday

PROVIDERS



Process for NEW Providers

- Provider is certified/licensed
- The ODJFS Provider Agreement is submitted using CCIDS Provider Portal
- County authorizes child to provider
 - ACS Equipment Agreement to be mailed
 - POS installation appointment
 - Card mailed to caretaker
- Provider should keep attendance records
- After POS installation, caretaker will back swipe for care received during the back swipe period
- Provider submits manual claims for attendance that occurs before the back swipe period

POS Device Usage

- POS display shows approved/denied
- POS denies transaction if no authorization
 - Contact child care caseworker
 - Providers establish business practices for denied swipes
- Provider uses Point of Service (POS) device to:
 - Print daily transaction receipts
 - Void transactions
 - View broadcast messages on receipts
 - Sample message: Call your child care caseworker
 - View and print POS reports
 - Ensure that Store and Forward (SAF) transactions are sent

POS Device Reports

- The POS can print two daily reports
 - Daily Attendance Report
 - Shows all attendance transactions received for a specified date
 - Exception Report
 - Shows unmatched check ins for a specified date; Check in transactions for which there is no corresponding check out transaction
- Reports are available on the POS for the previous 20 days

Store and Forward (SAF)

- If the phone line or internet communication connection is interrupted, the POS automatically enters a “Store and Forward” (SAF) mode. The POS flashes **S A F** on the display.
- In SAF mode, providers will not receive an approved or denied message or a printed receipt when the card is swiped
- The swipe transactions are still accepted and stored, however, caretakers should only enter an attendance transaction once.
- The POS device automatically transmits stored transactions when the phone line or internet connection is restored
- After all transactions have been sent, a report prints showing approved/denied swipes
- The SAF period is the current day plus the previous 5 calendar days

POS Device Supplies

- A Provider's initial supply of paper is as follows:
 - Type A: 9 rolls
 - Center: 18 rolls
 - All others: 3 rolls
- Thermal paper, no ink is used
- Paper can be purchased at most office supply stores
- POS device must have paper in the tray to work, even if printing turned off

Provider Resources

- Provider Packet
 - Installation Guidelines
 - Face-to-face installer training
 - Provider User Manual
 - Provider FAQs
 - Quick Reference Card
 - PWeb User Manual
 - 5 Things Providers Can Do to Help Families Prepare for Ohio ECC
 - CCIDS Resource Guide
 - Helpline
- Webinars (Before Jan. 1, 2012)
 - Informational sessions
 - Session last approximately 90 minutes
 - 40-50 webinars scheduled
 - Register online
 - Webinar Invitation
 - Invitation mailed to providers
 - Webinar schedule
 - WebEx Instructions
 - Ohio ECC Point of Service device “What Do I Need to Know?”

Quick Reference Card – Provider Page

POS DEVICE QUICK REFERENCE CARD for the Ohio Electronic Child Care (Ohio ECC) System

This guide outlines the most common provider functions of the Ohio ECC point of service (POS) device.
The Ohio ECC Provider User Manual provides more detailed information.

Provider Functions

REPORTS

POS Display	Steps for Provider
SWIPE CARD to Begin	Press F4
User Password:	Enter Password Press Enter
Provider Options	Press 1 for Reports
Reports	Select Report (see below)
DAILY ATTENDANCE REPORT	
Reports	Press 1 for Daily Attendance
Date: MMDD	Enter Date (ex. 01/05) Press Enter
	Wait for report to print
EXCEPTIONS REPORT	
Reports	Press 2 for Exceptions
Date: MMDD	Enter Date (ex. 01/05) Press Enter
	Wait for report to print

PRINTING ON/OFF

POS Display	Steps for Provider
SWIPE CARD to Begin	Press F4
User Password:	Enter Password Press Enter
Provider Options	Press 4 for Turn Printing On/Off
The Provider Options menu will indicate if printing is on or off	

VOID

POS Display	Steps for Provider
SWIPE CARD to Begin	Press F4
User Password:	Enter Password Press Enter
Provider Options	Press 2 for Void Transactions
Enter Tran #	Enter Transaction Number Press Enter Wait for receipt
All voids must be made during the back swipe period	

STORE AND FORWARD (SAF)

POS Display	Steps for Provider
SWIPE CARD to Begin	Press F4
User Password:	Enter Password Press Enter
Provider Options	Press 3 for Send SAFs
Store and Forward transactions must be sent within 5 days	

**Ohio ECC
Provider Helpline
1-888-516-4776**

Ohio | Department of
Job and Family Services

POS Prompts

Provider Action

Quick Reference Card – Caretaker Page

POS DEVICE QUICK REFERENCE CARD for the Ohio Electronic Child Care (Ohio ECC) System

This guide outlines the most common caretaker (parent) functions of the Ohio ECC point of service (POS) device.
The Ohio ECC Provider User Manual provides more detailed information.

Caretaker Functions

CHECK IN	
POS Display	Steps for Caretaker
SWIPE CARD to Begin	Swipe card
Please ENTER PIN	Enter 4-digit PIN Press Enter
Attendance Type?	Press 1
Enter Child 1 #	Enter assigned 2-digit child # (ex. 01) Press Enter (See * Note)
APPROVED or DENIED	Transaction Complete

CHECK OUT	
POS Display	Steps for Caretaker
SWIPE CARD to Begin	Swipe card
Please ENTER PIN	Enter 4-digit PIN Press Enter
Attendance Type?	Press 2
Enter Child 1 #	Enter assigned 2-digit child # (ex. 01) Press Enter (See * Note)
APPROVED or DENIED	Transaction Complete

PREVIOUS CHECK IN	
POS Display	Steps for Caretaker
SWIPE CARD to Begin	Swipe card
Please ENTER PIN	Enter 4-digit PIN Press Enter
Attendance Type?	Press 3
Date: MM/DD	Enter MM/DD (ex. 01/05) Press Enter
Time: HH:MM	Enter HH:MM (ex. 08:00) Press Enter
1-AM / 2-PM ?	Enter 1 for AM or 2 for PM
Enter Child 1 #	Enter assigned 2-digit child # (ex. 01) Press Enter (See * Note)
APPROVED or DENIED	Transaction Complete

PREVIOUS CHECK OUT	
POS Display	Steps for Caretaker
SWIPE CARD to Begin	Swipe card
Please ENTER PIN	Enter 4-digit PIN Press Enter
Attendance Type?	Press 4
Date: MM/DD	Enter MM/DD (ex. 01/05) Press Enter
Time: HH:MM	Enter HH:MM (ex. 08:00) Press Enter
1-AM / 2-PM ?	Enter 1 for AM or 2 for PM
Enter Child 1 #	Enter assigned 2-digit child # (ex. 01) Press Enter (See * Note)
APPROVED or DENIED	Transaction Complete

**Ohio ECC
Caretaker Helpline
1-888-796-4322**

Ohio | Department of
Job and Family Services

POS Prompts

Caretaker Action

IMPORTANT REMINDERS

- * NOTE: If you are recording the same action for more than one child, key in the next assigned 2-digit child # and press Enter. When all children have been recorded, press Enter again.
- * Do not leave your swipe card with a provider.
- * If your card is lost, stolen or damaged, you must call the Ohio ECC Caretaker Helpline for a replacement.
- * You must use the Ohio ECC system to report attendance.

Ohio ECC Provider FAQs

What is Ohio's Electronic Child Care System (Ohio ECC)?

Ohio ECC is an automated way to report child care attendance that will reduce paperwork and improve accuracy for providers. Caretakers (parents) must report their child's attendance by using a swipe card with the provider's card reading machine, called a point of service (POS) device.

Who is the Caretaker?

The caretaker is the parent, any other adult or minor parent in the home responsible for the care of the child, as identified by your county department of job and family services (CDJFS) at the time eligibility is determined.

POS Device

What is a point of service (POS) device?

A POS device is a card reading machine that looks and works like a credit or debit card machine you see in stores. The difference is, instead of recording financial transactions, your provider POS device will record attendance transactions.

Do I have to use a POS device?

Yes. The POS device must be used to collect attendance information in order to calculate your payment. The Ohio Department of Job and Family Services (ODJFS) will only pay for care recorded through the Ohio ECC system.

Who receives a POS device?

Providers who have completed a provider agreement with ODJFS and are caring for at least one child receiving publicly funded child care will receive a POS device.

How do I get a POS device?

You will receive a mailing from Affiliated Computer Services (ACS). It will include an Ohio ECC Provider Equipment Agreement that must be signed and returned to ACS. You will be contacted to schedule an on-site

visit so the POS device can be installed. You will receive training at this time.

How many POS devices will I receive?

You will receive one (1) POS device for every 60 children who are authorized to receive publicly funded child care.

Do I have to pay for the POS device?

No. There is no cost for standard installation and normal wear and tear. Providers have the option of leasing additional POS devices.

What type of phone line do I need?

You must use a landline phone or a broadband Internet service. Other phone systems - such as cable phones, DSL connections, or VOIP phones - must be tested on a case-by-case basis.

The following types of phone lines do not work: 1) true digital phone systems in which an electronic box routes calls through extensions; 2) multi-line analog phones that require you to press a line button to dial out; 3) any type of wireless connection.

Who is responsible for maintenance and replacement costs for the POS device?

ACS repairs or replaces malfunctioning equipment free of charge. In the case of replacement, the old device must be returned to ACS using a pre-paid shipping label provided by ACS. See the Ohio ECC Provider Equipment Agreement for more details.

Swipe Cards

What is an Ohio ECC swipe card?

It is a card with a magnetic strip that is swiped through the POS device to record children's attendance. The card is issued to a caretaker and can only be used at an authorized child care provider.



How does the swipe card work?

The caretaker, or caretaker's designee, swipes the card through the POS device to record attendance information for the child. These swipes are often called "transactions."

Can I record attendance on the caretaker's behalf?

No. The caretaker's designee may not be a child care provider or anyone acting on the provider's behalf. This is considered a misuse of the card and may result in the termination of the caretaker's benefits and penalties and sanctions against you.

What if the caretaker is not available to record attendance because I transport the child?

The caretaker will have to come to the place of business during the back swipe period and record the child's attendance. Providers are encouraged to establish good swipe card business practices.

Will the POS device indicate if the child is authorized?

Yes. Once the caretaker swipes the card, the POS device will display whether the child is approved or denied. This information is printed on the receipt and displayed on the Ohio ECC Provider Website (PWeb).

What if there is more than one child in the family?

Each child is assigned a unique two-digit number (ex. 01) which is listed on the card carrier the caretaker receives with the card. The child number is also on all regular notices sent by the county agency.

Provider Frequently Asked Questions (FAQs)

Provider Helpline - IVR

- Specific to providers: 1-888-516-4776
 - different help line is available to caretakers
 - 24/7 access to automated information
- Confirm Attendance/Void Transactions/Report Absences
- Retrieve payment information
- Troubleshoot the POS device
- Troubleshoot the PWeb
- Speak to a Customer Service Representative
 - Available from 6 am to 7 pm - Monday through Friday

Provider Responsibilities

- Verify families receiving publicly funded child care report attendance for every child entering or exiting care
- Ensure parents swipe out when the child leaves for any period of time, such as a doctor's appointment
- Ensure caretakers perform back swipes for any period of time when the child arrives or leaves and the caretaker is not present to record the transaction
- Do not take possession of or store a parent's swipe card
- Encourage parents to report changes to their child care caseworker
- Maintain POS devices and report issues to the Provider Helpline
- Continue compliance with all policies and reporting requirements

What to Consider

POS check in and check out monitoring

- What will you do with a check in or check out that is denied?
- How will you monitor daily swipes and unmatched check ins?
- How will you inform parents who forget their card about the back swipe period?
- How will you use the POS receipts?
- How will you track attendance manually if parents do not have their cards?
- Will you print the available reports from the POS?

What to Consider

PWeb

- Will you give the password to others in your program?
- How often will you log into the PWeb?
- What if you do not have an authorization showing on the PWeb?
- How will you use the reports available on the PWeb?

What to Consider

Manual Claims and Adjustments

- What processes will you put in place to
 - submit manual claims for attendance?
 - submit adjustment to payments?
 - make forms available to families if needed?
 - keep copies for your records?
- How will you track payments from manual claims and adjustment?

INSTALLATION



Getting Equipment

- Media Riders, Inc. (MRi) is an ACS subcontractor in charge of all equipment installations
- There is no cost to the provider for the POS device, initial paper supply, training or resource materials
- The provider is responsible for providing a communication connection; either an analog phone line or broadband internet connection for the POS device
 - Refer to Installation Guidelines and POS “What Do I Need to Know?” documents for additional information
- Providers are responsible for the cost of additional cabling or cords for installation

Equipment Installation

- An installation technician from Media Riders, Inc. (MRi), will contact the provider to set up a date & time for the installation
 - MRi is scheduled to do installations in specific areas of the state on specific dates
 - Provider is responsible for accommodating any language or special needs
- A typical onsite visit can last up to 1 hour
- Providers may have others on their staff present for the training
- Installer can only train on the POS device and cannot answer policy or program related questions
- Provider confirms installation and training are complete by using a checklist included with the equipment

What to Consider

- Method of communication
 - Dial up using a telephone line (analog) for access, or
 - Broadband (DSL or cable internet) for access to the internet
- Placement of POS
 - Place where children are dropped off or where the highest foot traffic occurs
 - 8 foot – 3 prong power cord, 6 foot telephone or Ethernet cable is provided
 - Any additional customization, including longer telephone or ethernet cables, must be completed by the provider prior to the installation appointment

Dial Up Option

- The dial up option is used when a simple analog phone connection can be made
- This connection can either be made at a wall jack or run through the back of a fax machine
- Installers can provide splitters for single open jack

Telephone Jack



Dial Up Option - Continued

- Things to consider
 - Multi-line phones that require user to press a line button to access an open line cannot be used
 - Dial Out Prefixes, must be made known to the MRi installer prior to installation
- Connection speed is relatively quick, takes about 20 seconds per transaction

Internet Options

- The internet option is used when a high speed broadband connection is available
- Typically connections can be found either on the wall data port or an open port on a hub or router



Data Hub/Router



Wall Data Port

Internet Options – Continued

- Things to consider
 - Firewalls
 - Available ports or jacks
 - Number of POS devices to be installed
- Connection speed is very fast, just a matter of seconds

Internet Requirements

- POS readily connects to most common internet service providers such as Time Warner, Comcast, Charter, Verizon, AT&T with no additional steps
- For providers with a technology staff or other service providers, here is some useful information they may need:
 - The following ports will need to be opened
 - Host Port # 61112
 - Download Port # 8013
 - The device needs to connect to the host address at pos.acs-inc.com

Provider Website - PWeb

Access the PWeb from www.eccproviderweb.ohio.gov/

- ✓ PWeb User ID is the same User ID/CCP# used in CCIDS Provider Portal
- ✓ Initial password is zip code
- ✓ Providers given a Quick Start Guide at install
- ✓ PWeb User Manual available online
- ✓ Attendance, case and payment reports
- ✓ Claim absent days



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Welcome to Ohio's Electronic Child Care (Ohio ECC) Provider Website (PWeb)

User ID

Password

LOGIN 

[Forgot Password?](#)

Provider Help Line
1-888-516-4776



Helpful Links

- [ACS Ohio ECC Provider Equipment Agreement](#)
- [Point of Service Device \(POS\) Provider Installation Guidelines](#)
- [Ohio ECC Provider User Manual](#)
- [Ohio ECC Provider Website \(PWeb\) User Manual](#)
- [Ohio ECC Provider Informational Webinar \(presentation screens\)](#)
- [Ohio ECC Provider Informational Webinar \(pre-recorded\)](#)
- [Link to CCIDS - Child Care Information Data System](#)

PWeb

- View Provider Profile Information
- Case and Authorization Information
 - View information specific to each child
- Transaction and Attendance
 - Real time attendance information
 - View, download or print transaction reports
 - Report absent days
- Payments
 - View, download or print detailed payment reports



Welcome to Ohio's Electronic Child Care (Ohio ECC) Provider Website (PWeb)

User ID

Password

LOGIN



[Forget Password?](#)

Provider Help Line
1-888-516-4776



Ohio's child care providers can use this site to view transactions and attendance reports for all authorized children in their care. To get started enter your User ID and temporary password at left, and then click on "Login". The User ID is the same as the User ID you use for the CCIDS Provider Portal. Your temporary password is your zip code. If you do not have a User ID please contact the CCIDS Help Desk at 1-877-302-2347, Option 1. After your first log-in, you will be directed to change your password. The site is easy to use, and your information will be kept completely secure.

Helpful Links

- [ACS Ohio ECC Provider Equipment Agreement](#)
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Welcome to Ohio's Electronic Child Care (Ohio ECC) Provider Website (PWeb)

User ID

Password

LOGIN



[Forget Password?](#)

Ohio's child care providers can use this site to view transactions and attendance reports for all authorized children in their care. To get started enter your User ID and temporary password at left, and then click on "Login". The User ID is the same as the User ID you use for the CCIDS Provider Portal. Your temporary password is your zip code. If you do not have a User ID please contact the CCIDS Help Desk at 1-877-302-2347, Option 1. After your first log-in, you will be directed to change your password. The site is easy to use, and your information will be kept completely secure.

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- [Link to CCIDS - Child Care Information Data System](#)

Provider Help Line
1-888-516-4776





Welcome to Ohio's Electronic

User ID

Password

LOGIN



[Forget Password?](#)

Provider Help Line
1-888-516-4776



User ID

112835

Password

.....

LOGIN



[Forget Password?](#)

Ohio's all automatic password for the a User log-in, inform

Help

(PWeb)

ce reports for temporary ID you use you do not have After your first and your



| Reports Admin
Password Change
User Profile

User Password Change

User Password Change

Old Password:

New Password:

Confirm Password:

CHANGE



| Reports Admin

Password Change

User Profile

User Profile

User Profile

Security Question

In what city were you born?

What is your mother's middle name?

Security Answer

Confirm Security Answer

SAVE



Provider - Profile

Provider Profile

Provider Information		Physical Address		
Provider Name:	TESTRiG	Address 1:	TESTcBi	
Provider #:	404887	Address 2:	TESTZaQ	
Provider Type:	C	City:	BELLEFONTAINE	
Contact Name:	SEE ADMINISTRATOR	State:	OH	
Phone:	999-999-9999	Zip:	43311 - 0000	
Federal Tax ID:	000000000	County:	46-Logan	
Inactive Date:		POS Information		
Mailing Address		Install Date	Deinstall Date	POS Telephone number
Address 1:	TESTBxby	06/17/2011	----	9999999999
Address 2:	TESTgil	06/17/2011	----	9999999999
City:	BELLEFONTAINE			
State:	OH			
Zip:	43311 - 0000			

AUTHORIZATIONS

TRANSACTION



Provider Authorizations Report

Provider Information		Physical Address	
Provider Name:	TESTRiG	Address 1:	TESTcBi
Provider #:	404887	Address 2:	TESTZaQ
Provider Type:	C	City:	BELLEFONTAINE
Contact Name:	SEE ADMINISTRATOR	State:	OH
Phone:	999-999-9999	Zip:	43311 - 0000
Federal Tax ID:	000000000	County:	46-Logan
Inactive Date:			
Mailing Address			
Address 1:	TESTBxby		
Address 2:	TESTgil		
City:	BELLEFONTAINE		
State:	OH		
Zip:	43311 - 0000		

Authorization Report				
Case #	Child Name	Last Activity	Trans Type	
1	6000059930 KYLIE TESTJfd	08/29/2011 00:00:00	GEN. ABSENCE	
2	6000060130 PIERCE TESTyxB		---	
3	6000064010 SYDNEY TESTPvI		---	
4	6000155390 LAYLA TESTOen		---	
5	6000155390 JACOB TESTYz		---	
6	6000442170 DIMPLE TESTExmW	06/03/2011 08:00:00	P/IN	
7	6000442230 FREDDIE TESTTxT		---	

Authorization Report



20

	Case #	Child Name	Last Activity	Trans Type
1	6000059930	KYLIE TESTJfd	08/29/2011 00:00:00	GEN. ABSENCE
2	6000060130	PIERCE TESTyxB		---
3	6000064010	SYDNEY TESTPvI		---
4	6000155390	LAYLA TESTOen		---
5	6000155390	JACOB TESTYz		---
6	6000442170	DIMPLE TESTExmW	06/03/2011 08:00:00	P/IN
7	6000442230	FREDDIE TESTTt		---
8	6000442230	ANGELA TESTaHK	06/22/2011 00:00:00	GEN. ABSENCE
9	6000442230	CHARLIE'NEAL TESToTQ	06/20/2011 10:44:11	OUT
10	6000442260	MEGA TESTVb	06/22/2011 08:00:00	P/IN
11	6000442300	MYLA TESTMoVZ		---
12	6000442320	RACHEL TESTnr	07/03/2011 20:00:00	P/OUT
13	6000442320	RICK TESTKFYB	06/24/2011 06:00:00	P/OUT
14	6000442320	DANIEL TESTmU	07/03/2011 14:00:00	P/OUT
15	6000442330	RICK TESTTqq		---
16	6000442330	DANIEL TESTSU		---
17	6000442330	EMILY TESTkgd		---
18	6000442460	OMEA TESTGMF		---
19	6000442470	MAYBE TESTJptu		---
20	6000443170	RENEE TESTznT		---

Results 1 - 20 of 23.

[DETAILS](#)

[TRANSACTION](#)

Authorization Report



Case #	Child Name ▲	Last Activity	Trans Type
1	6000442230 ANGELA TESTaHK	06/22/2011 00:00:00	GEN. ABSENCE
2	6000443180 BOBBY TESTHCE		---
3	6000442230 CHARLIE'NEAL TESToTQ	06/20/2011 10:44:11	OUT
4	6000442330 DANIEL TESTSU		---
5	6000442320 DANIEL TESTmU	07/03/2011 14:00:00	P/OUT
6	6000442170 DIMPLE TESTExmW	06/03/2011 08:00:00	P/IN
7	6000443170 DONNA TESTBBi		---
8	6000442330 EMILY TESTkgd		---
9	6000442230 FREDDIE TESTTt		---
10	6000155390 JACOB TESTYz		---
11	6000059930 KYLIE TESTJfd	08/29/2011 00:00:00	GEN. ABSENCE
12	6000155390 LAYLA TESTOen		---
13	6000443170 LISA TESTGzI		---
14	6000442470 MAYBE TESTJptu		---
15	6000442260 MEGA TESTVb	06/22/2011 08:00:00	P/IN
16	6000442300 MYLA TESTMoVZ		---
17	6000442460 OMEA TESTGMF		---
18	6000060130 PIERCE TESTyxB		---
19	6000442320 RACHEL TESTnr	07/03/2011 20:00:00	P/OUT
20	6000443170 RENEE TESTznT		---

Results 1 - 20 of 23.

DETAILS

TRANSACTION

Authorization Report



20

	Case #	Child Name	Last Activity	Trans Type
1	6000064010	SYDNEY TESTPvI		---
2	6000442330	RICK TESTTqq		---
3	6000442320	RICK TESTKFYB	06/24/2011 06:00:00	P/OUT
4	6000443170	RENEE TESTznT		---
5	6000442320	RACHEL TESTnr	07/03/2011 20:00:00	P/OUT
6	6000060130	PIERCE TESTyxB		---
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12	6000155390	LAYLA TESTOen		---
13	6000059930	KYLIE TESTJfd	08/29/2011 00:00:00	GEN. ABSENCE
14	6000155390	JACOB TESTYz		---
15	6000442230	FREDDIE TESTTXt		---
16	6000442330	EMILY TESTkgd		---
17	6000443170	DONNA TESTBBi		---
18	6000442170	DIMPLE TESTExmW	06/03/2011 08:00:00	P/IN
19	6000442320	DANIEL TESTmU	07/03/2011 14:00:00	P/OUT
20	6000442330	DANIEL TESTSU		---

Results 1 - 20 of 23.

DETAILS

TRANSACTION

Authorization Report



20

Case #	Child Name	Last Activity	Trans Type
1	6000059930 KYLIE TESTJfd	08/29/2011 00:00:00	GEN. ABSENCE
2	6000060130 PIERCE TESTyxB		---
3	6000064010 SYDNEY TESTPvI		---
4	6000155390 LAYLA TESTOen		---
5	6000155390 JACOB TESTYz		---
6	6000442170 DIMPLE TESTExmW	06/03/2011 08:00:00	P/IN
7	6000442230 FREDDIE TESTTt		---
8	6000442230 ANGELA TESTaHK	06/22/2011 00:00:00	GEN. ABSENCE
9	6000442230 CHARLIE'NEAL TESToTQ	06/20/2011 10:44:11	OUT
10	6000442260 MEGA TESTVb	06/22/2011 08:00:00	P/IN
11	6000442300 MYLA TESTMoVZ		---
12	6000442320 RACHEL TESTnr	07/03/2011 20:00:00	P/OUT
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14	6000442320 DANIEL TESTmU	07/03/2011 14:00:00	P/OUT
15	6000442330 RICK TESTTqq		---
16	6000442330 DANIEL TESTSU		---
17	6000442330 EMILY TESTkgd		---
18	6000442460 OMEA TESTGMF		---
19	6000442470 MAYBE TESTJptu		---
20	6000443170 RENEE TESTznT		---

Results 1 - 20 of 23.

[DETAILS](#)

[TRANSACTION](#)

Provider Authorizations Report

Provider Information		Physical Address	
Provider Name:	TESTRiG	Address 1:	TESTcBi
Provider #:	404887	Address 2:	TESTZaQ
Provider Type:	C	City:	BELLEFONTAINE
Contact Name:	SEE ADMINISTRATOR	State:	OH
Phone:	999-999-9999	Zip:	43311 - 0000
Federal Tax ID:	000000000	County:	46-Logan
Inactive Date:			
Mailing Address			
Address 1:	TESTBxby		
Address 2:	TESTgil		
City:	BELLEFONTAINE		
State:	OH		
Zip:	43311 - 0000		



Authorization Report			
Case #	Child Name	Last Activity	Trans Type
6000059930	KYLIE TESTJfd		---
6000060130	PIERCE TESTyxB		---
6000064010	SYDNEY TESTPvI		---
6000155390	LAYLA TESTOen		---
6000155390	JACOB TESTYz		---
6000442170	DIMPLE TESTExmW	06/03/2011 08:00:00	P/IN
6000442230	FREDDIE TESTTY		---

Provider Authorizations Report

Provider Information

Provider Information | Physical Address

Provider #
Provider #
Provider #
Contact #
Phone #
Federal ID #
Inactive
Mailing Address
Address
Address
City:
State:
Zip:

Authorization Report

Navigation icons: back, forward, search, print, refresh, and a dropdown menu showing '20'.

Case #

Child Name

Authorization Report

Navigation icons: back, forward, search, print, refresh, and a dropdown menu showing '20'.

Case #	Child Name	Last Activity	Trans Type
6000059930	KYLIE TESTJfd		---
6000060130	PIERCE TESTyxB		---
6000064010	SYDNEY TESTPvI		---
6000155390	LAYLA TESTOen		---
6000155390	JACOB TESTVz		---
6000442170	DIMPLE TESTExmW	06/03/2011 08:00:00	P/IN
6000442230	FREDDIE TESTTt		---
6000442230	ANGELA TESTaHK	06/22/2011 00:00:00	GEN. ABSENCE

Provider Authorizations Report

Provider Information		Physical Address	
Provider Name:	TESTRiG	Address 1:	TESTcBi
Provider #:	404887	Address 2:	TESTZaQ
Provider Type:	C	City:	BELLEFONTAINE
Contact Name:	SEE ADMINISTRATOR	State:	OH
Phone:	999-999-9999	Zip:	43311 - 0000
Federal Tax ID:	000000000	County:	46-Logan
Inactive Date:			
Mailing Address			
Address 1:	TESTBxby		
Address 2:	TESTgil		
City:	BELLEFOI		
State:	OH		
Zip:	43311 - 0000		

Authorization Report				
Case #	Child Name	Last Activity	Trans Type	
1	6000059980 KYLIE TESTJfd	08/29/2011 00:00:00	GEN. ABSENCE	
2	6000060130 PIERCE TESTyxB		---	
3	6000064010 SYDNEY TESTPvI		---	
4	6000155390 LAYLA TESTOen		---	
5	6000155390 JACOB TESTYz		---	
6	6000442170 DIMPLE TESTExmW	06/03/2011 08:00:00	P/IN	76
7	6000442230 FREDDIE TESTTxT		---	

Provider Authorizations Report

Provider Information		Physical Address	
Provider Name:	TESTRiG	Address 1:	TESTcBi
Provider #:	404887	Address 2:	TESTZaQ
Provider Type:	C	City:	BELLEFONTAINE
Contact Name:	SEE ADMINISTRATOR	State:	OH
Phone:	999-999-9999	Zip:	43311 - 0000
Federal Tax ID:	000000000	County:	46-Logan
Inactive Date:			
Mailing Address			
Address 1:	TESTBxby		
Address 2:	TESTgil		
City:	BELLEFONTAINE		
State:	OH		
Zip:	43311 - 0000		

Authorization Report				
Case #	Child Name	Last Activity	Trans Type	
1 6000059930	KYLIE TESTJfd	08/29/2011 00:00:00	GEN. ABSENCE	
2 6000060130	PIERCE TESTyxB		---	
3 6000064010	SYDNEY TESTPvI		---	

Results 1 - 3 of 3.

Provider Authorizations Report

Provider Information

Provider Information		Physical Address	
Provider Name:	TESTRiG	Address 1:	TESTcBi
Provider #:	404887	Address 2:	TESTZaQ
Provider Type:	C	City:	BELLEFONTAINE
Contact Name:	SEE ADMINISTRATOR	State:	OH
Phone:	999-999-9999	Zip:	43311 - 0000
Federal Tax ID:	000000000	County:	46-Logan
Inactive Date:			
Mailing Address			
Address 1:	TESTBxby		
Address 2:	TESTgil		
City:	BELLEFONTAINE		
State:	OH		
Zip:	43311 - 0000		



Authorization Report

	Case #	Child Name	Last Activity	Trans Type
1	6000059930	KYLIE TESTJfd	08/29/2011 00:00:00	GEN. ABSENCE
2	6000060130	PIERCE TESTyxB		---
3	6000064010	SYDNEY TESTPvI		---
4	6000155390	LAYLA TESTOen		---
5	6000155390	JACOB TESTYz		---
6	6000442170	DIMPLE TESTExmW	06/03/2011 08:00:00	P/IN
7	6000442230	FREDDIE TESTTxT		---

USER INFO

Authorization - Profile

Authorization Information

Child Information

Absent Days Remaining: 6
Case #: 6000059930
Child ID : 100016456477
Child Name: KYLIE TESTJfd
DOB: 09/17/2000

Address Information

Address: TESTIC
TESTVdYK
City: BELLEFONTAINE
State: OH
Zip: 433110000
County: 46 - Logan
Phone: 937-292-7324

 121704	<i>STATUS</i> Open	<i>BEGIN DATE</i> 01/01/2011	<i>END DATE</i> 12/24/2011
 121705	<i>STATUS</i> Closed	<i>BEGIN DATE</i> 12/19/2010	<i>END DATE</i> 12/31/2010
 121706	<i>STATUS</i> Closed	<i>BEGIN DATE</i> 12/14/2009	<i>END DATE</i> 12/18/2010

DETAILS

TRANSACTION



Authorization - Profile

Authorization Information

Child Information

Absent Days Remaining: 10
Case #: 6000059930
Child ID : 100016456477
Child Name: KYLIE TESTJfd
DOB: 09/17/2000

Address Information

Address: TESTIC
 TESTVdYK
City: BELLEFONTAINE
State: OH
Zip: 433110000
County: 46 - Logan
Phone: 937-292-7324

+ [121704](#) STATUS **Open** BEGIN DATE 01/01/2011 END DATE 12/24/2011

Authorization Information

Authorization #: 121704
Authorization Category: FT
Begin Date: 01/01/2011
End Date: 12/24/2011
Co-Pay Amount: \$194
Pay Source Code: 321
Provider Name: TESTRIG
Provider #: 404887

Provider Information

Federal Tax ID : 000000000
Address: TESTcBi
 TESTZaQ
City: BELLEFONTAINE
State: OH
Zip: 433110000
County: 46 - Logan
Phone: 999-999-9999

RECORD ABSENCE

+ [121705](#) STATUS **Open** BEGIN DATE 12/19/2010 END DATE 12/31/2010

+ [121706](#) STATUS **Open** BEGIN DATE 12/14/2009 END DATE 12/18/2010

DETAILS

TRANSACTION



USER INFO

Authorization - Absence

Authorization Information

Child Information		Address Information	
Absent Days Remaining:	9	Address:	TESTIC
Case #:	6000059930		TESTVdYK
Child ID :	100016456477	City:	BELLEFONTAINE
Child Name:	KYLIE TESTJfd	State:	OH
DOB:	09/17/2000	Zip:	433110000
		County:	46 - Logan
		Phone:	937-292-7324

Authorization Absence List

Navigation icons: back, forward, search, refresh, print, export, etc. | 20 items per page

Absence Date	Absence Entry Date	Status	
07/10/2011	07/27/2011	Unsettled	VOID

Results 1 - 1 of 1.

Record Absence Date

Absence Date: 07 / 15 / 2011 (Month/Day/Year) **SAVE**

- DETAILS
- AUTHORIZATIONS
- TRANSACTION

USER INFO

Case - Profile

Case Information

Case Information

Case #:	6000059930
Name:	TAMARA TESTCae
Address:	TESTIC TESTVdYK
City:	BELLEFONTAINE
State:	OH
Zip:	433110000
County:	46-Logan
Phone:	937-292-7324

Cardholders

Name	Status	Caretaker ID
TAMARA TESTCae	Active	100016455677

Authorized Children

Name	Status
KYLIE TESTJfd	Active

DETAILS

TRANSACTION



Provider - Transaction Report

Provider Information

Provider Information		Physical Address	
Provider Name:	TESTRIG	Address 1:	TESTcBi
Provider #:	404887	Address 2:	TESTZaQ
Provider Type:	C	City:	BELLEFONTAINE
Contact Name:	SEE ADMINISTRATOR	State:	OH
Phone:	999-999-9999	Zip:	43311 - 0000
Federal Tax ID:	000000000	County:	46-Logan
Inactive Date:			
Mailing Address			
Address 1:	TESTBxby		
Address 2:	TESTgil		
City:	BELLEFONTAINE		
State:	OH		
Zip:	43311 - 0000		

Provider Transaction Search

Report on dates between:

(Month/Day/Year) Start Date End Date

Case#:

Provider Transaction Report

Date	Case #	Child Name	Trans Type	Entry D/T	Response
06/29/2011	6000442320	RACHEL TESTnr	P/OUT	07/05/2011 05:28 AM	(ED) CHECK-IN NOT FOUND
06/29/2011	6000442320	RICK TESTKFYB	GEN. ABSENCE	07/05/2011 04:47 AM	(00) SUCCESS/APPROVED
06/28/2011	6000442320	RACHEL TESTnr	P/OUT	07/05/2011 05:30 AM	(00) SUCCESS/APPROVED
06/28/2011	6000442320	RICK TESTKFYB	P/OUT	07/05/2011 04:44 AM	(00) SUCCESS/APPROVED
06/28/2011	6000442320	RICK TESTKFYB	P/IN	07/05/2011 04:43 AM	(00) SUCCESS/APPROVED
.....	(00)

- Unmatched Check-In/Out Report
- Provider Payment Report

Provider - Transaction Report

Provider Information

Provider Information	
Provider Name:	TESTRiG
Provider #:	404887
Provider Type:	C
Contact Name:	SEE ADMINISTRATOR
Phone:	999-999-9999
Federal Tax ID:	000000000
Inactive Date:	

Mailing Address	
Address 1:	TESTBxby
Address 2:	TESTgil
City:	BELLEFONTAINE
State:	OH
Zip:	43311 - 0000

Physical Address	
Address 1:	TESTcBi
Address 2:	TESTZaQ
City:	BELLEFONTAINE
State:	OH
Zip:	43311 - 0000
County:	46-Logan



Provider Unmatched Check-In/Out Report Inquiry

Unmatched Check-In/Out Inquiry

Today's Unmatched Checkin/Out

Previous 10-day Unmatched Checkin/Out

Unmatched Check-In/Out Report

Provider Payment Report

Provider Unmatched Check-In/Out Report

Provider Information

Provider Information		Physical Address	
Provider Name:	TESTjSq	Address 1:	TESTZkkZ
Provider #:	410332	Address 2:	TESTITjl
Provider Type:	C	City:	ST. PARIS
Contact Name:	SEE ADMINISTRATOR	State:	OH
Phone:	999-999-9999	Zip:	43072 - 0000
Federal Tax ID:	000000000	County:	11-Champaign
Inactive Date:			
Mailing Address			
Address 1:	TESTcPi		
Address 2:	TESTMFr		
City:	PIQUA		
State:	OH		
Zip:	45356 - 0000		

Exceptions Results for: 07/17/2011-07/26/2011

20

Date	Case #	Child Name	Authorization #	Trans Type
07/25/2011 08:08:08	6000442300	ROB TESTqAi	133044	IN
07/25/2011 08:08:08	6000442160	JOE TESTEsF	133019	IN
07/26/2011 08:08:08	6000047510	JOAN TESTvJa	133079	IN
07/26/2011 08:08:08	6000442300	CHARLIE TESThSU	133043	IN
07/26/2011 08:08:08	6000045930	NEWCHILD2 TESTpuC	133074	IN
07/26/2011 08:08:08	6000442300	ROB TESTqAi	133044	IN

Results 1 - 6 of 6.

Provider Payment Report Inquiry

Provider Payment Inquiry

Payment Period: 07/03/2011-07/09/2011

SEARCH

07/03/2011-07/09/2011

06/26/2011-07/02/2011

06/19/2011-06/25/2011

06/12/2011-06/18/2011

06/05/2011-06/11/2011

05/29/2011-06/04/2011

05/22/2011-05/28/2011

05/15/2011-05/21/2011

05/08/2011-05/14/2011

05/01/2011-05/07/2011

04/24/2011-04/30/2011

04/17/2011-04/23/2011

04/10/2011-04/16/2011

04/03/2011-04/09/2011

03/27/2011-04/02/2011

03/20/2011-03/26/2011

03/13/2011-03/19/2011

DEPPIC

Provider Payment Detail

Provider Information		Physical Address	
Facility Name:	TESTYvW	Address 1:	TESTydN
Provider #:	503055	Address 2:	TESTSgpG
Provider Type:	C	City:	TOLEDO
Contact Name:	SEE ADMINISTRATOR	State:	OH
Phone:	999-999-9999	Zip:	43606 - 0000
Federal Tax ID:	000000000	County:	48-Lucas
Inactive Date:			
Mailing Address			
Address 1:	TESTbLkI		
Address 2:	TESTunQ		
City:	TOLEDO		
State:	OH		
Zip:	43606 - 0000		

Provider Payment Details							
Settlement Date	07/10/2011						
Payment Period	06/19/2011 - 06/25/2011						
Child Name	Child ID	Case #	Attendance Amount	Fees	Co-pay	Deductions Adjustments	Total
IMES TESTYPXA	100120412077	6000441800	\$146.70	\$0.00	\$0.00	\$0.00	\$146.70
IAN TESTJWn	100120413877	6000441800	\$206.80	\$0.00	\$0.00	\$0.00	\$206.80
Results 1 - 2 of 2.							
Total Attendance Payment Amount							\$353.50
Total Provider Adjustment Amount							\$0.00
Total Payment Amount							\$353.50

Authorization Information

Person Information

Absent Days Remaining: 10
Case #: 6000441800
Child ID : 100120412077
Child Name: IMES TESTYPXA
DOB: 04/09/2010

Authorization Information

Authorization #: 132726
Authorization Category: FT
Begin Date: 01/01/2011
End Date: 12/31/2011
Co-Pay Amount: \$0.00
Pay Source Code: 312
Provider Name: TESTYvW
Provider #: 503055

Child Payment Information

Rate Determination

Weekly Attendance Hours Total 22:00
 Authorization Category PT
 Absent days 0.0
 Provider Type C
 Provider County 48-Lucas

Additional Factors

Special Needs Waiver Amount 0.00
 Special Needs Amount 0.00
 Non-Traditional Amount 0.00
 Accreditation/SUTQ Amount 11.74

Age Category INFANT
 Rate 134.96
 Rate Used CUST
 Multiple-Case Pro-Rate Factor (display amount as percentage) 1.00
 Special Needs Waiver No

Adjustments/Deductions

Registration Fees 0.00
 Transportation Fees 0.00
 Activity Fees 0.00
 Co-pay Amount 0.00
 Misc. Adjustment Amount \$0.00

Total Attendance Amount \$146.70

Ohio ECC Roll Out

- Providers are considered to be part of the pilot if they have any children authorized by a pilot county.
- Pilot counties go live - August 28, 2011
 - Champaign
 - Logan
 - Marion
 - Ross
 - Union
- Hamilton county pilot go live – October 30, 2011
- Statewide go live – January 1, 2012

Ohio ECC Resources

- Caretaker Helpline
 - 1-888-796-4322
- Provider Helpline
 - 1-888-516-4776
- CCIDS Help Desk
 - 1-877-302-2347, option 1
 - CCIDS_Help_Desk@jfs.ohio.gov
- Child Care Website
 - www.jfs.ohio.gov/cdc/childcare.stm
 - Q&A from this session can be found on the Ohio Electronic Child Care (Ohio ECC) link.

Thank you!



Thank you for
attending.

A link to a survey will
appear when you
close your WebEx
session.

SURVEY WILL APPEAR IN

2 MINUTES

SUBMIT ALL QUESTIONS NOW.

SURVEY WILL APPEAR IN

1 MINUTE

SUBMIT ALL QUESTIONS NOW.

SURVEY WILL APPEAR IN

30 SECONDS

SUBMIT ALL QUESTIONS NOW.

SURVEY WILL APPEAR IN

20 SECONDS

SUBMIT ALL QUESTIONS NOW.

SURVEY WILL APPEAR IN

10 SECONDS

SUBMIT ALL QUESTIONS NOW.

Thank you!



Thank you for
attending.